

04.03.2021



PHILIPPINE OVERSEAS EMPLOYMENT ADMINISTRATION

# POEA ACCOMPLISHMENT REPORT

*Jan-Dec 2020 (Preliminary data)*

Program Expenditure Classification (PREXC)

DOLE Current Labor Statistics (DOLE-CLS)

Agency Performance Measures (APM)

The background features a light blue and white color scheme with abstract, overlapping circular shapes. Two thin, parallel lines, one orange and one blue, cross the scene diagonally from the top-left to the bottom-right.

# Program Expenditure Classification (PREXC)

## Empowerment and Protection of OFWs Ensured



### OUTCOME INDICATORS

**94%**

of clients rated POEA services as good or better

- Based on Customer Satisfaction Survey

**5%**

of registered jobseekers placed for overseas employment

- **8,500** out of **170,000** targeted registered jobseekers under the government-to-government hiring

## Overseas Employment and Welfare Program



### ACCOMPLISHMENT

2019

2020

**97.23%**

**809** out of **832** respondents on Customer Satisfaction Survey

**97.41%**

**1,131** out of **1,161** respondents on Customer Satisfaction Survey for **External Customers**

**7,573**

**2,519**

2,116

KSA

777

4,577

Korea

856

266

Germany

210

235

Taiwan

67

45

UAE

0

334

Japan

0

Israel

605

China

4



## Empowerment and Protection of OFWs Ensured



### OUTPUT INDICATORS

**100%** of Overseas Employment Certificates issued within the prescribed period

- LB-Agency Hired, SB-Agency Hired, Direct Hires, BM Workers

**50%** of documented workers with updated and complete information in the database

## Overseas Employment and Welfare Program



### ACCOMPLISHMENT

2019

2020

**100%**

**100%**

**3,029,016**

**1,006,167**

**contracts processed / evaluated for OEC issuance**

2,457,508

Landbased

634,716

571,508

Seabased

371,451

*\*Preliminary data as of 05 Jan 2021*

**90%**

**90%**



## Empowerment and Protection of OFWs Ensured



### OUTCOME INDICATORS

**80%**

of licensed recruitment and manning agencies compliant with recruitment rules and regulations

**15%**

decrease in the number of illegal recruitment complainants

- **87** from **102** Y2018 baseline accomplishment

## Overseas Employment Regulatory Program



### ACCOMPLISHMENT

2019

2020

**99.24%**

1,181 out of 1,190

agencies with valid license

**99.40%**

1,167 out of 1,174

**-38.93%**

**149** as compared to **244**  
Y2017 baseline

**-86.21%**

**12** as compared to **87**  
Y2018 baseline



## Empowerment and Protection of OFWs Ensured



### OUTPUT INDICATORS

**100%** of licenses, Special Recruitment Authority (SRA) and Letter of Acknowledgement (LAO) issued within the prescribed period

**40%** of new cases filed up to June 2020 disposed by December 2020

**30%** of licensed recruitment and manning agencies inspected and assessed

## Overseas Employment Regulatory Program



### ACCOMPLISHMENT

2019

2020

**100%**

**100%**

32

Licenses

6

12,058

SRA

2,438

4,692

LOA

932

**49.17%**

**23%**

**893** out of **1,816** target

**260** out of **1,123** target

**82.77%**

**37.48%**

**993** out of **1,190** agencies

**440** out of **1,174** agencies



The background features a faint world map centered on the page. Overlaid on the map are several large, semi-transparent circular shapes in shades of orange, yellow, and blue. Additionally, there are thin, diagonal lines in orange and blue that cross the map, adding a modern, abstract aesthetic to the design.

# DOLE Current Labor Statistics (CLS)



### OFWs Provided with Assistance

2019		2020
<b>189,184</b>		<b>102,849</b>
OFWs assisted by POEA		
17,081	LAD	16,926
9,284	Repatriation	6,404
153,306	IED	77,535
41,530	Emails	34,604
61,784	Phone Calls	29,309
50,992	Walk-in	13,622
29,984	LAC	8,764
9,574	Conciliation	2,083*

\*Jan-Nov only



### Conduct of Pre-Employment Orientation Seminar (PEOS)

2019	2020
<b>102,290</b>	<b>10,955</b>
Mass-based PEOS	
<b>375</b>	<b>7</b>
Mass-based PEOS conducted	
<b>829,817</b>	<b>343,394</b>
Online PEOS Registrants	





## Documentation of OFWs



## Deployment of Workers

2019

2020

**3,029,016**

**1,006,167**

contracts processed

**2,457,508**

**Landbased**

**634,716**

519,834

New Hires

132,536

1,937,674

Rehires

502,180

**571,508**

**Seabased**

**371,451**

*\*Preliminary data as of 05 Jan 2021*

2019

2020

**2,156,742**

**549,841**

OFWs deployed

*\*Preliminary data*

**1,649,012**

**Landbased**

**332,618**

486,306

New Hires

100,318

1,649,012

Rehires

232,300

**507,730**

**Seabased**

**217,223**

*\*Preliminary data as of 05 Jan 2021*





**Review of Bilateral /  
Multilateral Labor  
Agreements (BLAs / MLAs)**



**AIR/TIP  
Campaign**



**24/7 Hour Hotlines  
722-1144 / 722-1155**

**2019**

**21**

**labor agreements reviewed**

**2020**

**19**

**labor agreements reviewed from the  
following countries:**

- Russia
- Canada
- Yukon
- British Columbia
- Ontario
- Taiwan (4)
- Romania
- Suriname
- Thailand
- Micronesia
- Trinidad & Tobago
- Portugal
- Korea
- Sri Lanka
- Kuwait
- Poland
- Switzerland

**2019**

**57**

**IR cases endorsed  
for Prelim  
Investigation**

**20**

**IR cases handled  
for Prelim  
Investigation**

**134**

**Victims Assisted**

**1**

**Convictions**

**191**

**Surveillance  
conducted**

**4**

**IR establishments  
closed**

**2020**

**8**

**13**

**27**

**9**

**255**

**1**

**2019**

**33,405**

**clients served**

**2020**

**29,309**

**clients served**

2019	Region	2020
860,681	Central Office (NCR)	282,041
18,824	Baguio (CAR)	4,974
31,417	La Union (R1)	18,095
37,079	Tuguegarao (R2)	8,606
8,342	Isabela (R2)	3,986
140,304	Pampanga (R3)	62,223
147,530	Nueva Ecija (R3)	125,032
35,123	Calamba (R4A)	13,098
40,976	Cavite (R4A)	38,998
53,415	Palawan (R4B)	7,362

2019  
**1,867,715**  
total clients served

2020  
**720,425**  
total clients served

2019	Region	2020
17,652	Legazpi (R5)	4,086
147,547	Iloilo (R6)	50,756
21,215	Cebu (R7)	1,617
99,666	Bacolod (NIR)	12,981
31,480	Tacloban (R8)	22,156
29,822	Zamboanga (R9)	9,338
37,863	Cagayan De Oro (R10)	4,902
84,210	Davao (R11)	40,872
24,569	Koronadal (R12)	9,302

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# Agency Performance Measures (APM)



## Repatriation of Workers

2020

**6,404**

requests received

**6,193**

requests acted upon

**96.71%**

success rate

**2,578**

OFWs repatriated

2020



## Registration of Workers

**224,706**

worker-applicant registered



## Jobs Fair

**87**

jobs fair facilitated/supervised



## OFW Global Mapping

**206**

OFW country / destination mapped

